

The SHRM logo consists of the letters 'SHRM' in a bold, white, sans-serif font, set against a dark blue rectangular background. The letters are closely spaced and occupy most of the width of the rectangle.

SHRM

ANNUAL CONFERENCE & EXPO
LAS VEGAS & LIVE ONLINE
SEPTEMBER 9-12

21

The SHRM logo features the letters 'SHRM' in a white, serif font, each letter contained within its own blue square. The squares are arranged horizontally and separated by thin white gaps. A registered trademark symbol (®) is positioned to the upper right of the 'M' square.

SHRM®

BETTER WORKPLACES
BETTER WORLD™

*Conference Volunteer Training and
Information Session September 2021*

SHRM21 Conference Volunteer Training

- Welcome and SHRM21 Overview
- Introductions
- COVID-19 Protocols
- Security / Safety
- Event Agenda
- Volunteer Process, Roles and Responsibilities
- Resources



Jamie Bosley
VP, Event Strategy & Experience
SHRM

Welcome and Event Overview



Event Overview

NOW MORE THAN EVER...

SHRM Annual Conference & Expo is the biggest opportunity for experts to come together, exchange ideas and trade stories of innovation in their workplace. With this marketplace of ideas, it is your job as a conference volunteer to guide the experience of the attendee.

To create a better workplace, it is SHRM's job to be the convener and thought leader on issues impacting today's evolving workplaces.

By taking a stand on issues such as workforce development, workplace equity, immigration and flexibility, SHRM is pushing for a better workplace that will in turn create a better world. Better workplaces result in fulfilled and valued employees who bring home that same attitude to, hopefully, lead happier and healthier lives that make for a better world.



Our Main Stage Speakers



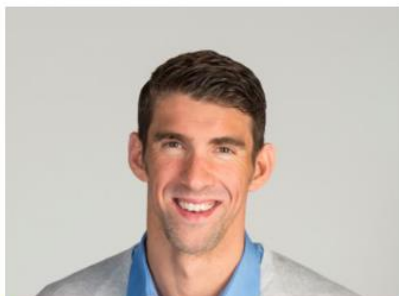
MARISSA ANDRADA
Thursday, September 9



BERT JACOBS
Sunday, September 12



BRIAN NICCOL
Thursday, September 9



MICHAEL PHELPS
Friday, September 10



**JOHNNY C. TAYLOR,
JR., SHRM-SCP**
Saturday, September 11



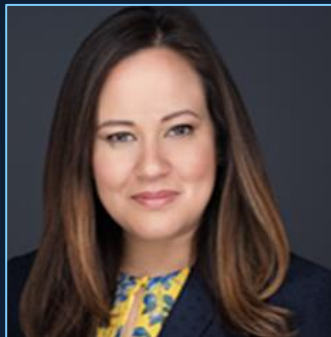
Saturday Evening Entertainment

Saturday Night Concert
8:00 PM – 10:00 PM PT
SHRM21 Main Stage





Introductions – SHRM Team



Nicole Belyna,
SHRM-SCP

Field Services Director,
SHRM



Delight Deloney,
SHRM-CP

Field Services Director,
SHRM

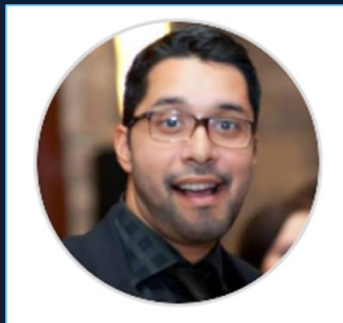


Gina Ayllon,
SHRM-SCP

Executive Director Northern
California Operations, SHRM



Introductions: SHRM21 Staffing



Edgar Ramirez

Staffing Lead, Freeman

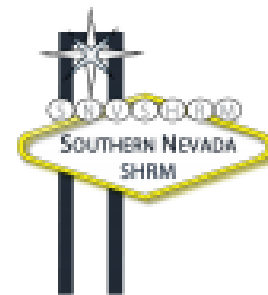


Victor Duarte

Staffing Coordinator,
Freeman



Introductions: Conference Volunteer Co-Chairs



Patrice Ross



Greg Wilken



Cynthia Adams



Melissa Amaon



Terra Feist



Introductions – Team Leads

Ambassadors

- Kathy Macdougall
- Jeromy Manke
- Josh Grace
- Pamela Buchanan

Session Hosts

- Chris Belmont
- Donna Rogers -Skowronski

SHRMStore

- Erika Christian
- Eric Williams

Special Projects

- Linda Kyriannis
- Michele Begovich

Registration

- Amy Hunter
- Amy Gladding

Ancillary Hotel - Resorts World

- Lisa Hanik
- Lisa Neshite

Packet Stuffing/Entertainment

- Julie Sanchez
- Marilyn Ennis

Virtual Platform

- Rafael Siguenza
- Kristen Hayde



COVID-19

Protocols and Preparations

- Your safety and wellbeing is our number one priority. SHRM is committed to leading the way for our HR community by creating a safe space for in-person events.
- We will implement the health and safety practices as issued by **Nevada Governor Steve Sisolak**, **local** and **state health authorities**, including the venue, and the **Center for Disease Control (CDC)**.
- SHRM will require the use of face masks for all attendees, vendors, exhibitors, speakers, and staff, unless local, state or CDC guidelines change prior to or during our conference dates.
- SHRM will encourage frequent hand washing and sanitizing. Hand sanitizer stations will be available throughout the show floor, at venue entrances, and in common areas. High-touch areas will be regularly cleaned and sanitized.
- Per CDC guidance, masks are required on all public transportation and transportation hubs.
- SHRM does not require vaccinations for its attendees, but we strongly recommend that attendees get vaccinated if they are able to. SHRM respects that certain health issues and religious beliefs may prevent some attendees from being vaccinated.



COVID-19

Portals and Preparations

- SHRM will require all attendees to confirm that they are not displaying symptoms of COVID-19 and have not recently been exposed to anyone who tested positive. If they do have symptoms or have been exposed, they will not be able to attend the conference in person and their registration will be transferred to the **virtual experience**.
 - We are committed to implementing conscious and intentional measures to not only combat COVID-19 but promote healthy best practices that will become the protocol for all events during high- and low-risk time periods alike.
 - SHRM staff and our vendors are required to be vaccinated to attend SHRM21.
 - We encourage all to review the latest updates and COVID safety regulations prior to departure for Las Vegas:
- <https://annual.shrm.org/covid-19-preparations/>
 - <https://www.vegasmmeansbusiness.com/meet-smart/>
 - <https://www.dol.gov/coronavirus>
 - <https://www.cdc.gov/coronavirus/2019-ncov/your-health/about-covid-19.html>
 - <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated.html>
 - <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
 - <https://www.lasvegasnevada.gov/News/Blog/Detail/corona-virus-update>
 - <https://covid.southernnevadahealthdistrict.org/>



Security / Safety

In Case of an Emergency

In case of Emergency

To report an emergency with LVCC, call **702-892-7400**.

- Customer Safety staff is trained to handle emergency situations. The Customer Safety Department is operational 24 hours a day and becomes the communications center and command post in the event of an emergency.
- The convention services manager (CSM) is responsible for keeping show management and official service contractors (OSC's) informed of decisions relating to emergency events in progress.
- All emergencies should be reported to the Customer Safety Department first.
- Dialing 911 will delay the response by medical personnel who may not be able to find or get to the location of the emergency.
- Report via text message: Text LVCC and your message to 78247.

Provide the following information:

1. Your exact location (i.e. LVCC W240)
2. The nature of the emergency
3. Any action that has been taken

Do not take further action unless notified by a convention center, security, or SHRM Staff person.



Security and Safety

First Aids, Hospitals, and Pharmacies

First Aid Locations

EMTs will be stationed in the Expo at the LVCC (West – Level 1 – Hall W1 & W2). The First Aid station will be staffed during all show hours and during the Saturday Night Event. The EMT staff will have SHRM radios and will be dispatched immediately to any location in the Convention Center. A First Aid kit will also be available in the Staff Office (W237).

Hospitals and Pharmacies

There are several hospitals located close to the LVCC and Resorts World. If it becomes necessary to transport a patient to a hospital, the destination will be determined by medical staff based on the availability of required services and beds.

Sunrise Hospital and Medical Center

3186 S Maryland Pkwy, Las Vegas, NV 89109

Valley Hospital Medical Center

620 Shadow Ln, Las Vegas, NV 89106

Desert Springs Hospital Medical Center

2075 E Flamingo Rd, Las Vegas, NV 89119

Walgreens

(Corner of Las Vegas Blvd & Convention Center Drive)
3025 Las Vegas Blvd S Ste A, Las Vegas, NV 89109

CVS

(Corner of E Karen Ave & Maryland Pkwy) 2735 S
Maryland Pkwy, Las Vegas, NV 89109

Smith's Pharmacy

2540 Maryland Pkwy, Las Vegas, NV 89109



Security and Safety

Evacuation Procedures

LVCC & Resorts World have various holding sites for evacuation. Depending on the type and location of the emergency, announcements will be made over the public-address system to direct everyone to these locations. Only if requested by Convention Center or security staff, SHRM Staff and Volunteers should assist with the evacuation effort by directing attendees to nearby exits.

In case of evacuation, SHRM staff should report to Las Vegas Marriott main lobby across the street to Las Vegas West Hall. Department Heads will work with Edgar Ramirez or Victor Duarte to ensure all their staff are accounted for and present.



Security and Safety

Evacuation Procedures

- If you're unable to meet us at the Marriott please call the emergency hotline and give them your name.
- **702-892-7400**







Volunteer Registration


IMPORTANT


Once you have selected your shifts please go ahead and register for the conference. [SHRM21 Volunteer Registration Link](#)


Start New Registration

Fields with a  are required to continue.


First Name 

Last Name 

Company 

E-mail Address 


**If you were provided with a complimentary pass code,
please enter it here**




Start New Registration

Login to ConnectME Dashboard

Need to Change/View a Registration?
Please enter your E-Mail Address and Password,
and then click [Log In].

E-mail Address 

Password 

[Can't access your account?](#)

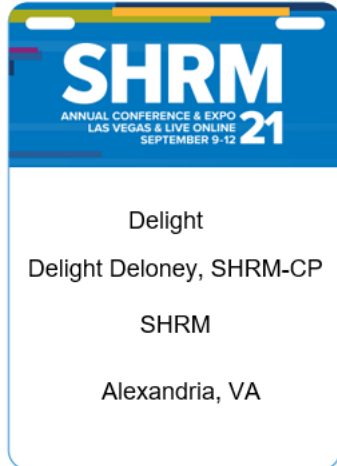
Log In



Volunteer Registration

Volunteer Lounge

Claim your badge with the QR Code



Volunteer Lounge Hours

Mon, September 6 11:00 a.m. – 5:00 p.m.
Tues, September 7 7:00 a.m. – 5:00 p.m.
Wed, September 8 7:30 a.m. – 7:00 p.m.
Thurs, September 9 6:00 a.m. – 6:15 p.m.
Fri, September 10 6:00 a.m. – 6:15 p.m.
Sat, September 11 6:00 a.m. – 6:00 p.m.
Sun, September 12 8:00 a.m. – 12:00 p.m.



Conference Hours At-A-Glance

- Wednesday, September 8th
 - Registration and SHRMStore 2:00pm-6:00pm
- Thursday, September 9th
 - Registration and SHRMStore 7:00am-7:00pm
 - Preconference/Educational Workshops 8:00am-1:30pm
 - General Session 2:30pm-3:30pm follow by Reception at Expo until 6:45pm
- Friday, September 10th
 - Registration and SHRMStore 7:00am-5:30pm
 - Sessions 7:30am-5:00pm
 - General Session 9:00am-10:00pm
 - Expo Open 10:00am-4:00pm



Conference Hours At-A-Glance

- Saturday, September 11th
 - Registration and SHRMStore 7:00am-5:30pm
 - Sessions 7:30am-5:00pm
 - General Sessions 9:00am-10:00am
 - Saturday Night Entertainment 8:00pm-10:00pm
- Sunday, September 12th
 - Registration and SHRMStore 8:00am-1:00pm
 - Sessions 9:15am-10:15am
 - General Session 10:45am-11:45am



What to Wear

- **Wear comfortable shoes, wear comfortable shoes, wear comfortable shoes!**
- Shirts will be provided to volunteers which can be worn with black or khaki pants.
- Conference attire is business casual, not casual. Not appropriate during the conference (Thursday - Sunday): Jeans, shorts, t-shirts, athletic wear, flip flops
- Jeans and shorts are fine for set-up and tear-down on Thursday and Friday and on Wednesday afternoon. It will be warm during set up and packet stuffing, so dress accordingly. Bring layers because, while it will be warm outside, the convention center will be well air conditioned and meeting rooms tend to be cool.



What to Wear



Team Leads

Volunteers



Volunteer Meeting Point

Volunteer Office

When you arrive at the LVCC, please check in at the Conference Volunteer Office in W321. This is located in the West Hall on Level 3.

For Resorts World, the staff office is in Orchid Ballroom B, located on the second floor. If additional direction is needed please refer to the venue maps in the mobile app, or ask for assistance from a venue employee or a security guard.



Customer Service Overview

Volunteer Vision and Mission Statement

To deliver **EXCEPTIONAL CUSTOMER SERVICE...**

- **Commit to creating Powerful Impressions**
- **Purposeful in developing Impacting Relationships**
- **Intentional in delivering Significant Results**
- **Flexibility is key**



Step by Step

Volunteer Process

- Parking (See Appendix)
- Arrive to West Building W321
- Check-in – with Co-Chair
- Sit in your designated area
- Connect with Area event Team Lead
- Event Post Time
- Get informed and empowered
- Breaks
- Check-out – with Team Lead



Step by Step - Breaks

Breaks Process

- Break “Black-out”
- High traffic, all-hands on deck times of day
- Breaks should not resume until attendee flow settles
- Timing based on trust
- We are responsible adults, act and treat each other as such



Meals

During your volunteer shift(s) only, meals will be provided in the Conference Volunteer Lounge

- Breakfast will be served from 6am-8am Monday - Sunday
- Lunch will be served from 11am-1pm Monday – Sunday
- Beverages are served all day
- When you are on site as a conference attendee, please eat your meals in the Expo Hall W3



Mobile & Wi-Fi

It is highly recommended you download the mobile app. This is a great resource for the attendees and for staff to provide the best possible support and experience for attendees.

Follow these instructions to download:

- 1. Search the Apple App Store or Google Play Store for “SHRM Events” and download the app.***
- 2. Under “Upcoming Shows” tap “SHRM Annual Conference & Expo 2021” and click Download***

*Conference: **Wi-Fi ID:** SHRM21 | **Password:** Paychex21



Event

Shuttle Schedule (All in Pacific Time)

Thursday, September 9, 2021

6:30 AM – 10:30 AM Every 30 minutes
 10:30 AM – 1:30 PM Every 15 minutes
 1:30 PM – 8 PM Every 10 minutes

Friday, September 10, 2021

6:30 AM – 10:00 AM Every 8 minutes
 10:00 AM – 2:30 PM Every 30 minutes
 1:30 PM – 8 PM Every 8 minutes

Saturday, September 11, 2021

6:30 AM – 10:00 AM Every 8 minutes
 10:00 AM – 1:30 PM Every 30 minutes
 1:30 PM – 6:30 PM Every 10 minutes

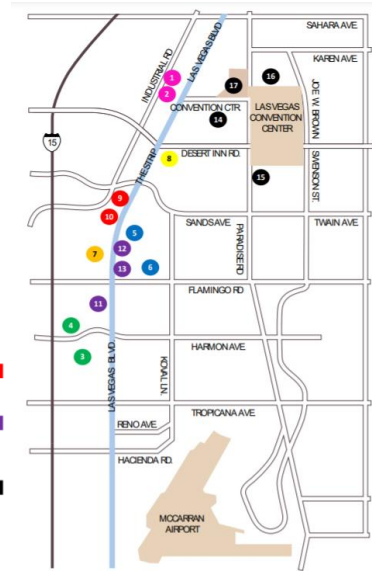
Saturday Night Entertainment

6:30 PM – 11 PM Every 10 minutes

Sunday, September 12, 2021

6:30 AM – 8:15 AM Every 30 minutes
 8:15 AM – 10:15 AM Every 8 minutes
 10:15 AM – 12:15 PM Every 15 minutes

- | | |
|--|--|
| <p>ROUTE A-PINK</p> <ol style="list-style-type: none"> RESORTS WORLD, HILTON – CURBSIDE IN ROY SHARE LOT RESORTS WORLD, THE CONRAD – CURBSIDE IN ROY SHARE LOT <p>ROUTE B-GREEN</p> <ol style="list-style-type: none"> ARIA – UNDERGROUND TOUR BUS LOBBY VMARA – USE ARIA STOP AT UNDERGROUND TOUR BUS LOBBY <p>ROUTE C-BLUE</p> <ol style="list-style-type: none"> THE LINQ – CURBSIDE ON LIND LANE, NEAR HIGH ROLLER FERRIS WHEEL WYSTIN LAS VEGAS – CURBSIDE ON LIND LANE, NEAR HIGH ROLLER FERRIS WHEEL <p>ROUTE D-ORANGE</p> <ol style="list-style-type: none"> CAESARS PALACE LAS VEGAS – BUS AREA, NEAR PLANET HOLLYWOOD GLOBE <p>ROUTE E-YELLOW</p> <ol style="list-style-type: none"> ENCORE – CURBSIDE, AT ENCORE TOUR BUS AREA | <p>ROUTE F-RED</p> <ol style="list-style-type: none"> TREASURE ISLAND – CURBSIDE, AT SHREK COVE BOULEVARD THE MIRAGE – TOUR BUS STOP AT NORTH VALET <p>ROUTE G-PURPLE</p> <ol style="list-style-type: none"> BELLAGIO – TOUR BUS LOBBY FLAMINGO – CURBSIDE AT TOUR BUS PICKUP THE CROMWELL – USE FLAMINGO STOP, CURBSIDE AT TOUR BUS PICKUP <p>WALKING HOTEL</p> <ol style="list-style-type: none"> LAS VEGAS MARRIOTT RENAISSANCE LAS VEGAS WESTGATE LAS VEGAS LAS VEGAS CONVENTION CENTER, WEST HALL |
|--|--|



Thank you for volunteering at SHRM21!

- Please go back to the SHRM21 Training page and click on the link for your assigned area training
- Be sure to review the appendices for: Conference schedule At-A-Glance, parking information, badges and lanyard guide and registration locations & hours

Questions prior to your arrival?

Email us at SHRM21.Volunteer@freemanco.com

Appendix

Venue Maps





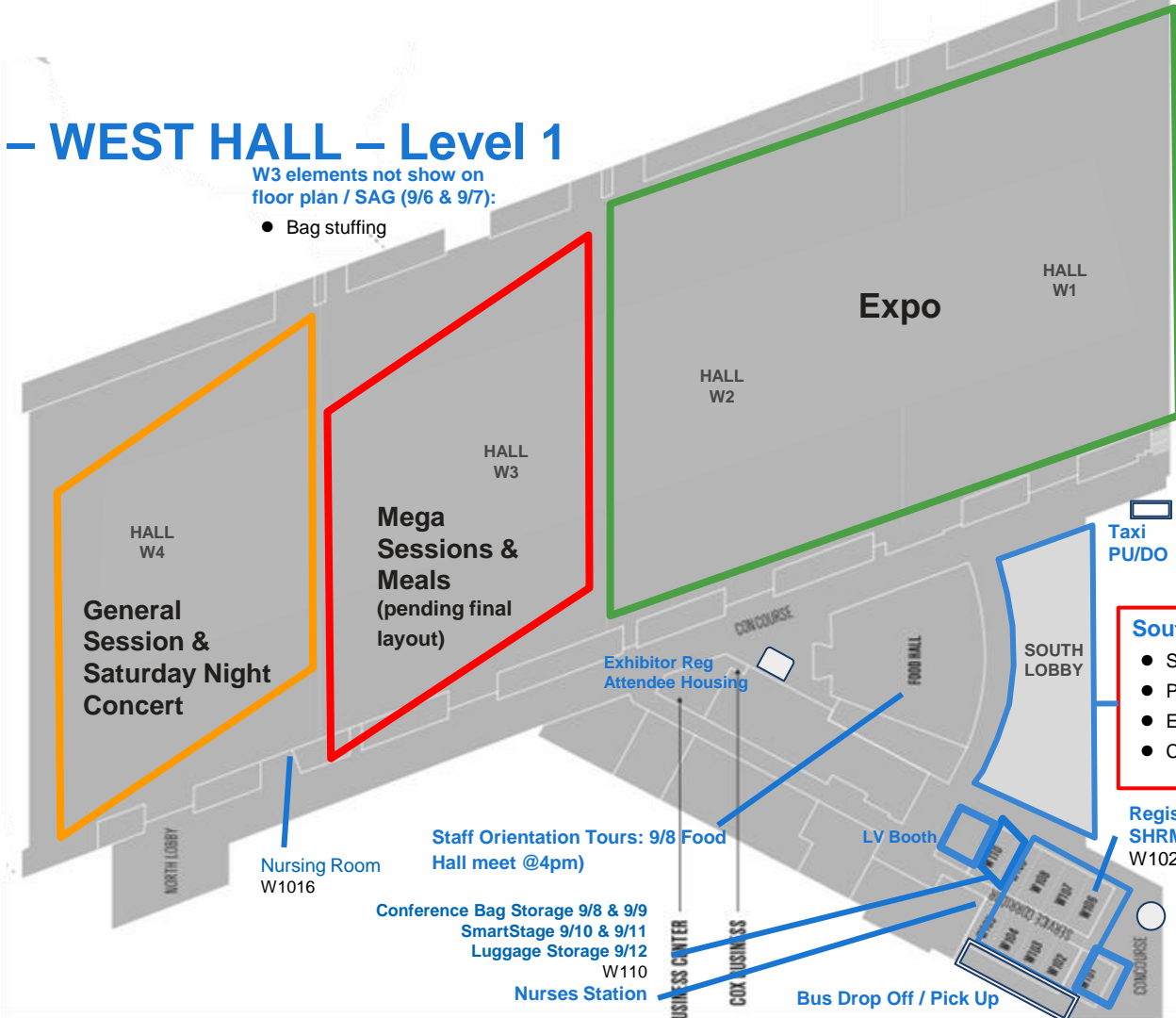
LVCC – WEST HALL – Level 1

Key

- Ad Hoc
- Mega / Meals
- Expo

W3 elements not show on floor plan / SAG (9/6 & 9/7):

- Bag stuffing



Offices & Ancillary Lounges on Expo Floor

- Freeman Service Desk
- Compu-Systems / CSI
- Lead Retrieval Rentals
- Exhibit Sales office / MCI
- Exhibitor Lounge
- Ad Sales Office
- Business Appt Suites (3)
- DTA
- Certification Lounge
- Workplace Innovation Zone
- SHRM Enterprise Solutions
- PMQ
- Charging Station(s)
- Grand Prize Drawing Stage

South Lobby elements:

- SHRM Info Booth
- Peer Group Networking
- Express Registration Kiosk (9/8-9/9)
- Charging Station(s)

Registration & Bag Pick-Up & SHRMStore
W102 - W109

Staff Orientation Tours: 9/8 Food Hall meet @4pm

Conference Bag Storage 9/8 & 9/9
SmartStage 9/10 & 9/11
Luggage Storage 9/12
W110

Nurses Station

Bus Drop Off / Pick Up

DJ Booth

Taxi PU/DO

Exhibitor Reg Attendee Housing

LV Booth

FOOD HALL

CONCOURSE

SOUTH LOBBY

HALL W1

HALL W2

HALL W3

HALL W4

NORTH LOBBY

Nursing Room W1016

BUSINESS CENTER
COX BUSINESS

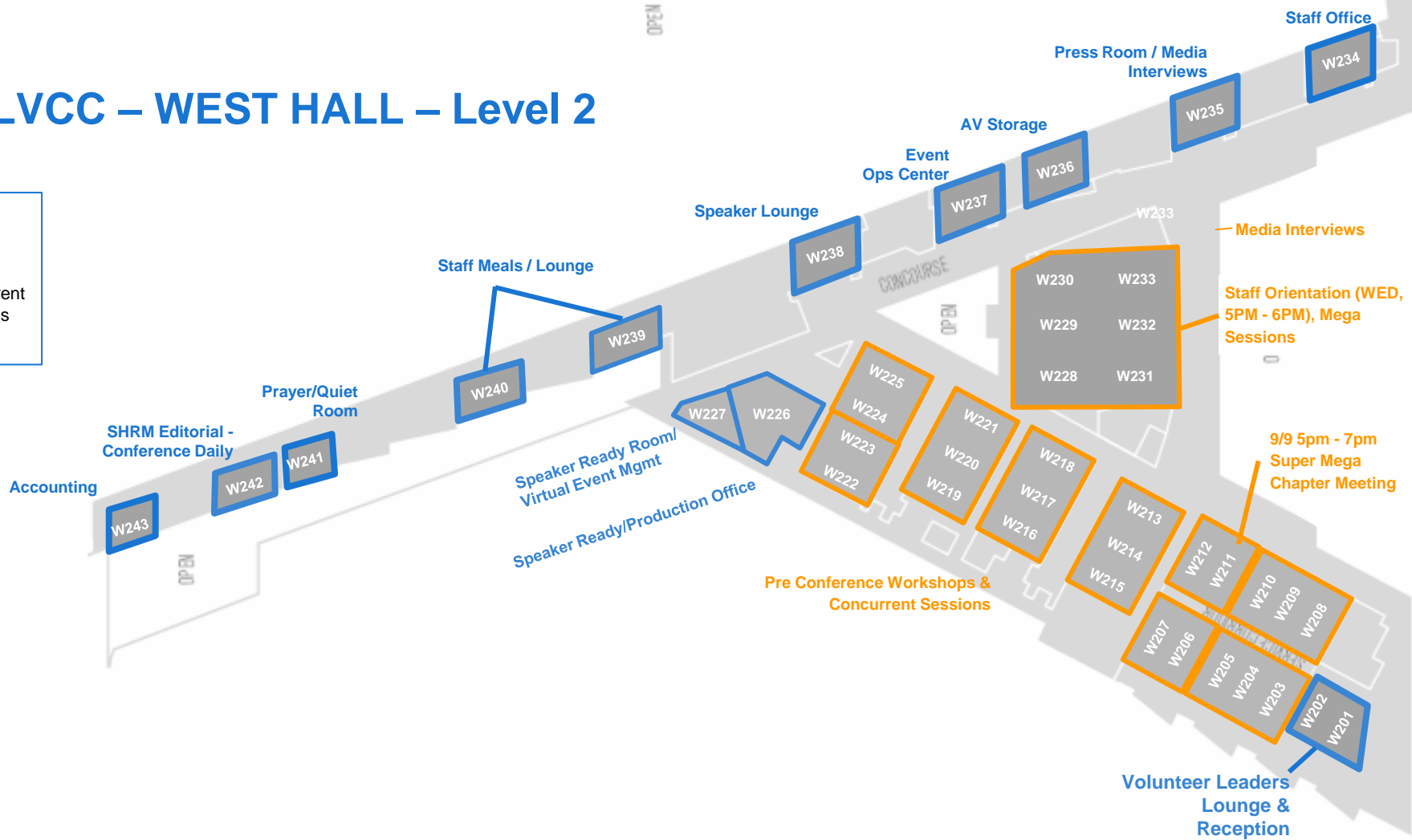


LVCC – WEST HALL – Level 2

Key

Ad Hoc

Concurrent Sessions



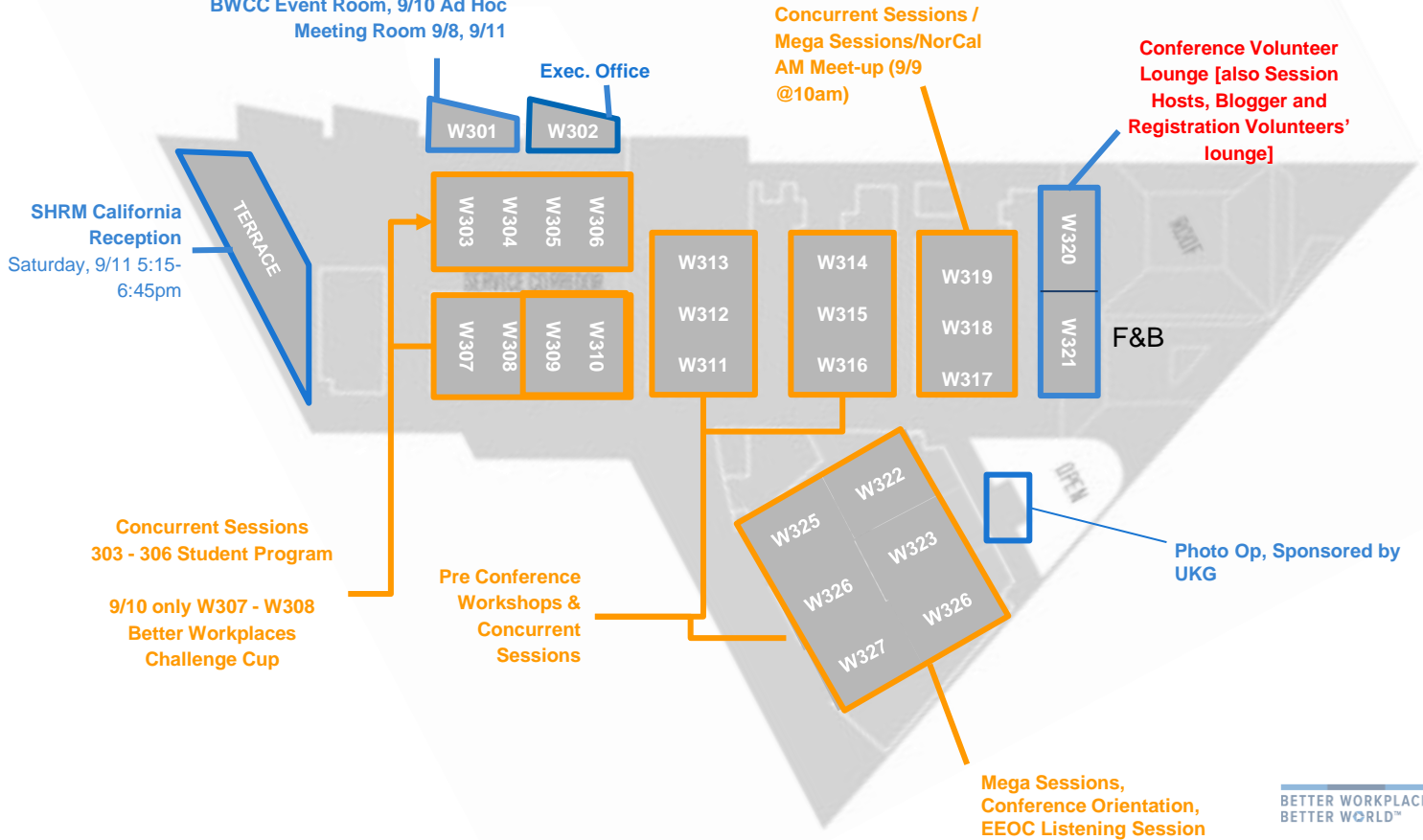


LVCC – WEST HALL – Level 3

BWCC Event Room, 9/10 Ad Hoc
Meeting Room 9/8, 9/11

Key

- Ad Hoc
- Concurrent Sessions



RESORTS WORLD

*Please note: these numbers are based off the property marketing floor plans and should be drawn to scale in CAD prior to sharing with the Education Team



RESORTS WORLD

Key

- Ad Hoc
- Available
- Concurrent Sessions

Lili Meeting Room
Thurs, 9/9 - Fri, 9/10
Executive Networking
Registration & Lounge

Lotus B
Thurs, 9/9 – Regional Business Council
Fri, 9/10 – MAC Meeting Roundtable & Focus Group

Lily Ballroom C, F, H & Terrace
Thursday, 9/9
Better Workplaces Challenge Cup
Reception

Lotus A
Wed, 9/8 Staff Reception

Lotus C
AV Storage

Lotus Meeting Rooms
Thurs, 9/9
Education Seminars

Lotus Meeting Room 9
Tues, 9/7 - Membership Team
Meeting
Lotus Meeting Room 10
Nursing Room

Satellite Registration
Wed, 9/8 & Thurs, 9/9

Orchid Ballroom A
Tues, 9/7 - Thurs, 9/9
Registration Storage

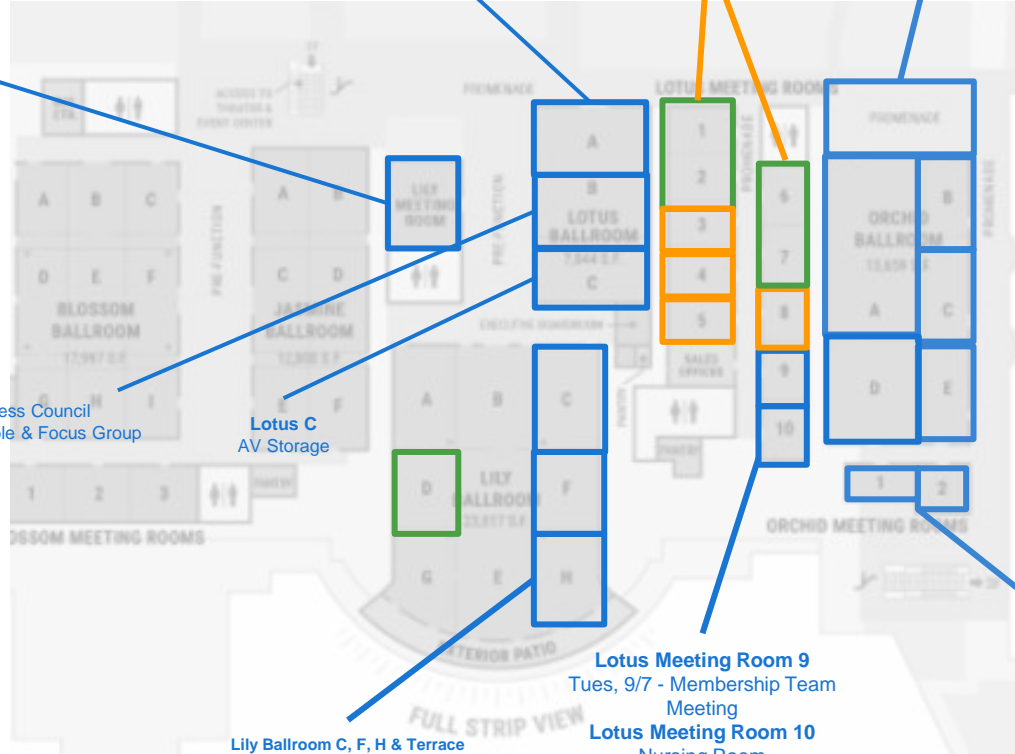
Orchid Ballroom B
Wed, 9/8 & Thurs, 9/9 Media
Sales Mtg
Fri, 9/10 - Sun, 9/12 Ad-Hoc
Meeting Room

Orchid Ballroom C
Ad-Hoc Board Room

Orchid Ballroom D
Tues, 9/7 Board/Chair
Rehearsal
Wed, 9,8 - Sat, 9/11 General
Session Rehearsal

Orchid Ballroom E
Ad-Hoc Meeting Room

Orchid Meeting Room 1
SHRM Staff Office
Orchid Meeting Room 2
SHRM Staff Room

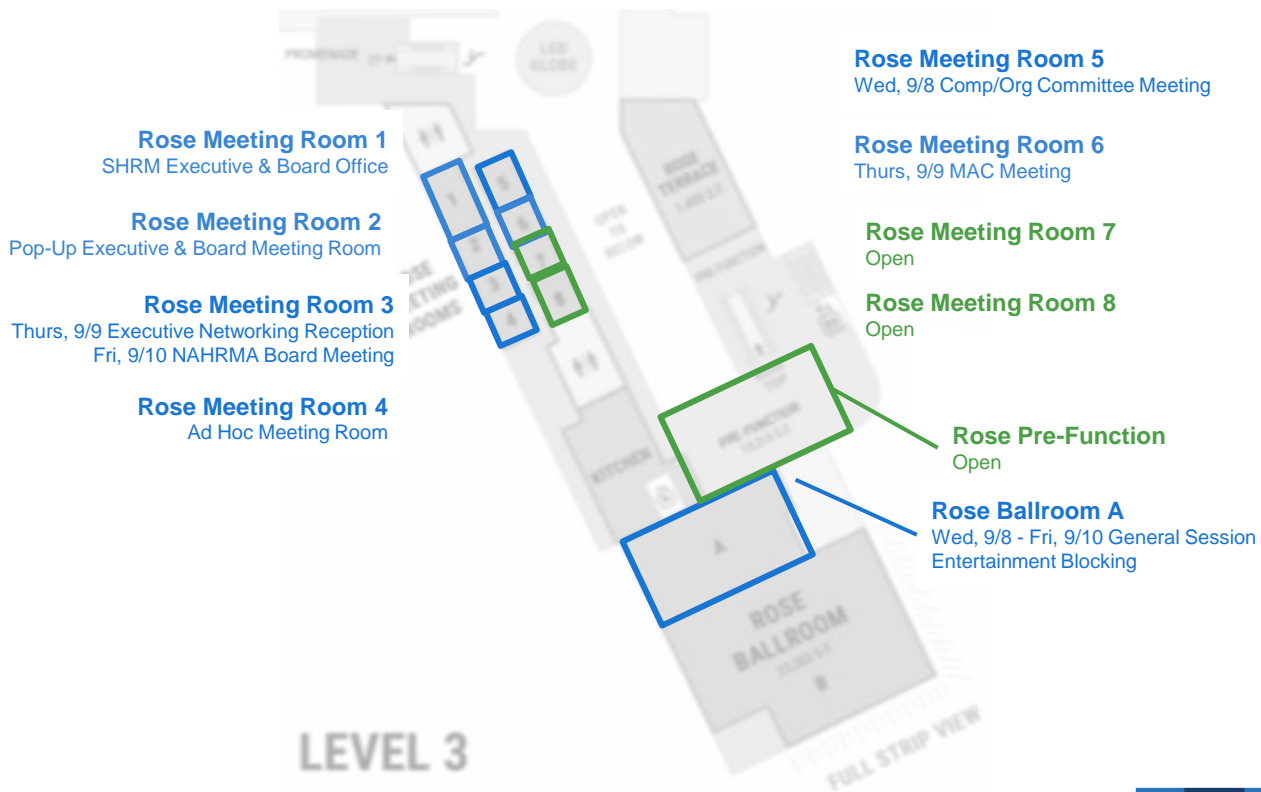




RESORTS WORLD

Key

- Ad Hoc
- Available



LEVEL 3

Appendix

Conference Agenda





Event Agenda

Conference at a Glance

KEY

- REGISTRATION & SHRMStore
- GENERAL SESSIONS
- EXPO
- NETWORKING & REFRESHMENTS
- CONCURRENT SESSIONS
- SATURDAY NIGHT ENTERTAINMENT
- PRE-CONFERENCE OFFERINGS
- LUNCH & NETWORKING
- INFO BOOTH

Wednesday, September 8

Time	Session
2:00 p.m. - 6:00 p.m. PT	Registration & SHRMStore
2:00 p.m. - 6:00 p.m. PT	Info Booth

Thursday, September 9

Time	Session
7:00 a.m. - 7:00 p.m. PT	Registration & SHRMStore
7:00 a.m. - 7:00 p.m. PT	Info Booth
8:00 a.m. - 12:00 p.m. PT	Pre-conference Workshops*
8:30 a.m. - 1:30 p.m. PT	Educational Programs*
11:00 a.m. - 12:00 p.m. PT	Conference Orientation
1:00 p.m. - 2:00 p.m. PT	Concurrent Sessions
2:30 p.m. - 3:30 p.m. PT	Opening General Session
3:45 p.m. - 6:45 p.m. PT	Opening Reception in Expo



Event Agenda

Conference at a Glance

KEY

- REGISTRATION & SHRMStore
- GENERAL SESSIONS
- EXPO
- NETWORKING & REFRESHMENTS
- CONCURRENT SESSIONS
- SATURDAY NIGHT ENTERTAINMENT
- PRE-CONFERENCE OFFERINGS
- LUNCH & NETWORKING
- INFO BOOTH

Wednesday, September 8

Time	Session
2:00 p.m. - 6:00 p.m. PT	Registration & SHRMStore
2:00 p.m. - 6:00 p.m. PT	Info Booth

Thursday, September 9

Time	Session
7:00 a.m. - 7:00 p.m. PT	Registration & SHRMStore
7:00 a.m. - 7:00 p.m. PT	Info Booth
8:00 a.m. - 12:00 p.m. PT	Pre-conference Workshops*
8:30 a.m. - 1:30 p.m. PT	Educational Programs*
11:00 a.m. - 12:00 p.m. PT	Conference Orientation
1:00 p.m. - 2:00 p.m. PT	Concurrent Sessions
2:30 p.m. - 3:30 p.m. PT	Opening General Session
3:45 p.m. - 6:45 p.m. PT	Opening Reception in Expo



Event Agenda

KEY

- REGISTRATION & SHRMStore
- GENERAL SESSIONS
- EXPO

- NETWORKING & REFRESHMENTS
- CONCURRENT SESSIONS
- SATURDAY NIGHT ENTERTAINMENT

- PRE-CONFERENCE OFFERINGS
- LUNCH & NETWORKING
- INFO BOOTH

Conference at a Glance

Friday, September 10

Time	Session
7:00 a.m. - 5:30 p.m. PT	Registration & SHRMStore
7:00 a.m. - 5:30 p.m. PT	Info Booth
7:30 a.m. - 8:30 a.m. PT	Concurrent Sessions
9:00 a.m. - 10:00 a.m. PT	General Session #2
10:00 a.m. - 4:00 p.m. PT	Expo Open
10:00 a.m. - 10:30 a.m. PT	Coffee Break in Expo
10:30 a.m. - 12:00 p.m. PT	Concurrent Sessions
11:45 a.m. - 1:30 p.m. PT	Lunch Service
1:30 p.m. - 3:00 p.m. PT	Concurrent Sessions
2:45 p.m. - 3:30 p.m. PT	Refreshment Break in Expo
3:45 p.m. - 5:00 p.m. PT	Concurrent Sessions



Event Agenda

Conference at a Glance

Saturday, September 11

KEY

REGISTRATION & SHRMStore

GENERAL SESSIONS

EXPO

NETWORKING & REFRESHMENTS

CONCURRENT SESSIONS

SATURDAY NIGHT ENTERTAINMENT

PRE-CONFERENCE OFFERINGS

LUNCH & NETWORKING

INFO BOOTH

Time	Session
7:00 a.m. - 5:30 p.m. PT	Registration & SHRMStore
7:00 a.m. - 5:30 p.m. PT	Info Booth
7:30 a.m. - 8:30 a.m. PT	Concurrent Sessions
9:00 a.m. - 10:00 a.m. PT	General Session #3
10:00 a.m. - 2:00 p.m. PT	Expo Open
10:00 a.m. - 10:30 a.m. PT	Coffee Break in Expo
11:00 a.m. - 12:30 p.m. PT	Concurrent Sessions
11:45 a.m. - 1:30 p.m. PT	Lunch Service
1:45 p.m. - 2:00 p.m. PT	Grand Prize Drawing in Expo
2:15 p.m. - 5:00 p.m. PT	Concurrent Sessions
8:00 p.m. - 10:00 p.m. PT	Saturday Night Entertainment



Event Agenda

KEY

REGISTRATION & SHRMStore

GENERAL SESSIONS

EXPO

NETWORKING & REFRESHMENTS

CONCURRENT SESSIONS

SATURDAY NIGHT ENTERTAINMENT

PRE-CONFERENCE OFFERINGS

LUNCH & NETWORKING

INFO BOOTH

Conference at a Glance

Saturday, September 11

Time	Session
7:00 a.m. - 5:30 p.m. PT	Registration & SHRMStore
7:00 a.m. - 5:30 p.m. PT	Info Booth
7:30 a.m. - 8:30 a.m. PT	Concurrent Sessions
9:00 a.m. - 10:00 a.m. PT	General Session #3
10:00 a.m. - 2:00 p.m. PT	Expo Open
10:00 a.m. - 10:30 a.m. PT	Coffee Break in Expo
11:00 a.m. - 12:30 p.m. PT	Concurrent Sessions
11:45 a.m. - 1:30 p.m. PT	Lunch Service
1:45 p.m. - 2:00 p.m. PT	Grand Prize Drawing in Expo
2:15 p.m. - 5:00 p.m. PT	Concurrent Sessions
8:00 p.m. - 10:00 p.m. PT	Saturday Night Entertainment



Event Agenda

Conference at a Glance

KEY

REGISTRATION & SHRMStore

GENERAL SESSIONS

EXPO

NETWORKING & REFRESHMENTS

CONCURRENT SESSIONS

SATURDAY NIGHT ENTERTAINMENT

PRE-CONFERENCE OFFERINGS

LUNCH & NETWORKING

INFO BOOTH

Sunday, September 12

Time	Session
8:00 a.m. - 1:00 p.m. PT	Registration & SHRMStore
8:00 a.m. - 1:00 p.m. PT	Info Booth
9:15 a.m. - 10:15 a.m. PT	Concurrent Sessions
10:45 a.m. - 11:45 a.m. PT	Closing General Session

Parking Appendix





Parking Lot

- Diamond Lot is the closest lot from the main street (Convention Center Drive).
- Fee: \$10.00 per day



Badge & Lanyard Guide





Badges & Lanyards

SHRM21 SHRM21

- **Full Conference** - General Sessions, Educational Sessions, Receptions, Expo Hall during Open Hours
- **Full Conference (Press)** - General Sessions, Educational Sessions, Receptions, Expo Hall during Open Hours. Press room
- **Full Conference (Speaker)** - General Sessions, Educational Sessions, Receptions, Expo Hall during Open Hours – Speaker Ready room
- **Full Conference (Blogger)** - General Sessions, Educational Sessions, Receptions, Expo Hall during Open Hours – Blogger/Volunteer Lounge
- **Vendor** - Full Center Access, before and after Expo Opens, all session accesses all specialty room access
- **Volunteer Leader VIP**
- **VIP Pass**



Badges & Lanyards – Mint, Black, and Salmon

- **Guest** - Our Guest Pass registration includes the Thursday Opening General Session, Opening Reception in the SHRM Expo (Thursday only), a ticket to the Saturday Night Show, and the Closing General Session on Sunday. It does not include networking events or access to the concurrent sessions.



- **Exhibitor** - Expo Hall during Open Hours- and before and after Expo Hall opens.



- **Expo Only** - Includes SHRM Expo pass only for the following days:

Thursday 9/9 4 PM – 7 PM PT

Friday 9/10 10 AM – 4 PM PT

Saturday 9/11 10 AM – 2 PM PT





Badges and & Lanyards - Plum

- **Sponsor Full Conference** - General Sessions, Educational Sessions, Receptions, Expo Hall during Open Hours- and before and after Expo Hall opens
- **Exhibitor Full Conference** - General Sessions, Educational Sessions, Receptions, Expo Hall during Open Hours- and before and after Expo Hall opens

SHRM21 SHRM21

- **Staff** – SHRM staff will be wearing a staff badge and red Staff lanyard while inside LVCC and Resort World.



SHRM21

Registration Location & Hours

LVCC

- Wednesday: 2 PM – 6 PM PT
- Thursday: 7 AM – 7 PM PT
- Friday: 7 AM – 5:30 PM PT
- Saturday: 7 AM – 5:30 PM PT
- Sunday: 8 AM – 1 PM PT

Ancillary Hotel -- Resort World

- Wednesday: 2 PM – 6 PM PT
- Thursday: 7 AM – 3:30 PM PT