

# SHRM

ANNUAL CONFERENCE & EXPO  
LAS VEGAS & LIVE ONLINE  
SEPTEMBER 9-12

# 21

# SHRM

®

BETTER WORKPLACES  
BETTER WORLD™

*SHRM21 Area Training – September 2021*

**Edgar Ramirez**  
**Volunteer/ Temporary Staff Lead**

# Welcome and Thank You!

- Introductions
- Objectives / Roles
- Floorplans
- Escalation





# Introduction

## About Me

- Edgar Ramirez Overall Volunteer/ Temp Staff Event Lead
- SHRM21 role: I support the event by scheduling the needs of department leads with Volunteers or Temporary Staff





# Ambassadors- Resorts World

## Objective / Roles

- Objectives
  - Ensure all Attendees get the information they need
  - If you don't know the answer escalate the question to your nearest resource
  
- Roles- Ancillary Hotels Positions
  - Check in with your Team Lead in the Volunteer break room Orchid Ballroom B
  - Get assigned to your location
  - Greet and direct Attendees to where they need to go
  - Standing positions located throughout the conference



# Ambassadors

## Objective / Roles

### Shift Times

- Materials
  - Clipboard and ABC Guide
  
- What to do if you need extra help?
  - Leadership team will be introduced before we post you. You can always ask for help from the team.
  - FAQ
    - What's the wifi?
    - Where is the expo, general session?
    - Who is performing Saturday Night?



# How to get there?





# How to get there?



# PHASE III

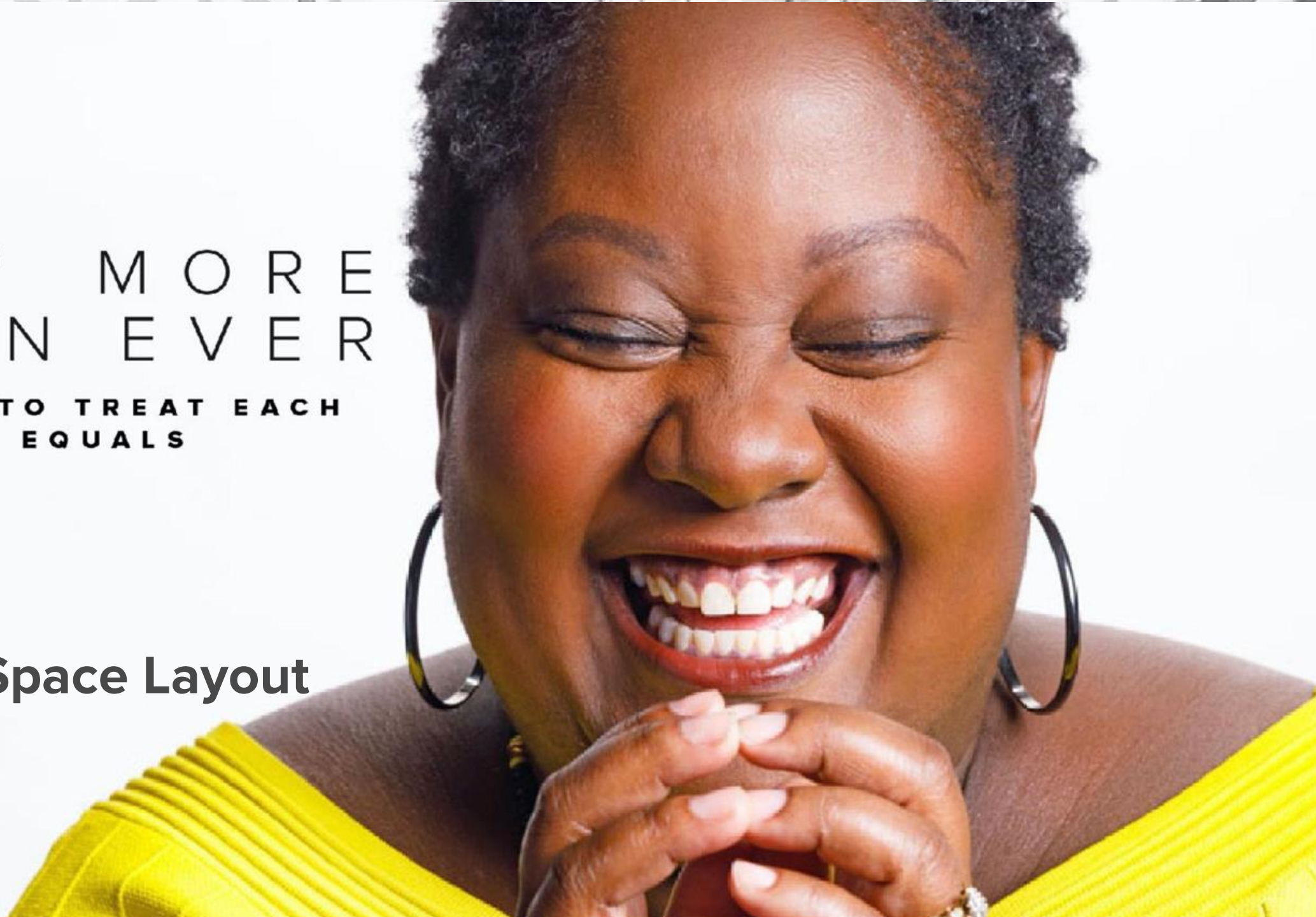
APRIL - JUN 21

N O W   M O R E  
T H A N   E V E R

W E N E E D T O T R E A T E A C H  
O T H E R A S E Q U A L S

**SHRM21**

**SHRM21 Space Layout**





# RESORTS WORLD

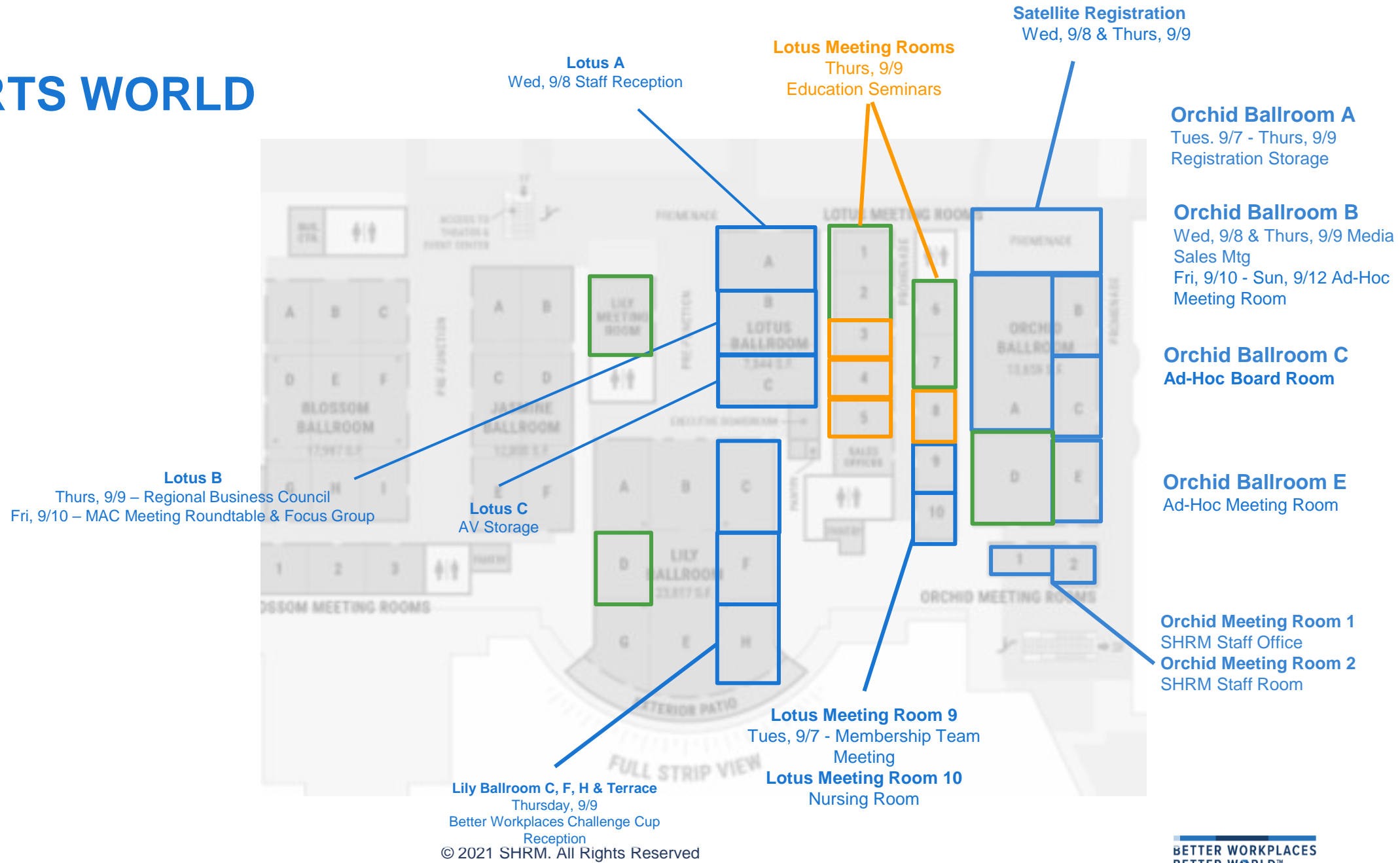
\*Please note: these numbers are based off the property marketing floor plans and should be drawn to scale in CAD prior to sharing with the Education Team



# RESORTS WORLD

**Key**

- Ad Hoc
- Available
- Concurrent Sessions

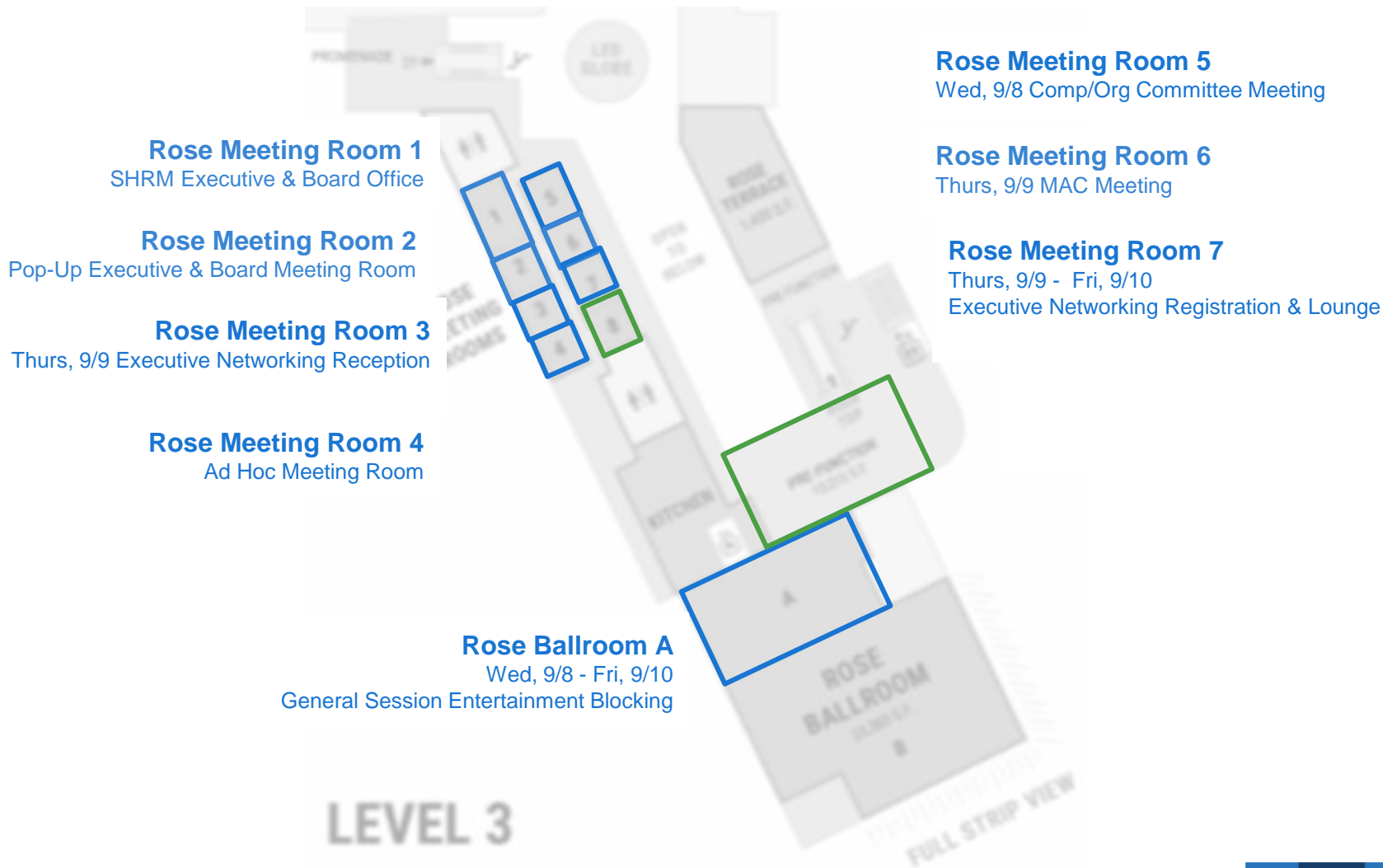




# RESORTS WORLD

## Key

- Ad Hoc
- Available



**Rose Meeting Room 1**  
SHRM Executive & Board Office

**Rose Meeting Room 2**  
Pop-Up Executive & Board Meeting Room

**Rose Meeting Room 3**  
Thurs, 9/9 Executive Networking Reception

**Rose Meeting Room 4**  
Ad Hoc Meeting Room

**Rose Ballroom A**  
Wed, 9/8 - Fri, 9/10  
General Session Entertainment Blocking

**Rose Meeting Room 5**  
Wed, 9/8 Comp/Org Committee Meeting

**Rose Meeting Room 6**  
Thurs, 9/9 MAC Meeting

**Rose Meeting Room 7**  
Thurs, 9/9 - Fri, 9/10  
Executive Networking Registration & Lounge

## LEVEL 3



# Ambassador Escalation

- Look for a Zone Lead or Volunteer Team Lead we can help you with most solutions



# Questions?

## Contact Information

- Please email [shrm21.volunteer@freeman.com](mailto:shrm21.volunteer@freeman.com)

**Thank you for  
volunteering at  
SHRM21!**

