

# Welcome and Thank You!

- Introductions
- Objectives / Roles
- Floorplans
- Escalation





# Introduction

# **About Me**

- Edgar Ramirez Overall Volunteer/ Temp Staff Event Lead
- SHRM21 role: I support the event by scheduling the needs of department leads with Volunteers or Temporary Staff





# **Ambassadors**

# **Objective / Roles**

# LVCC - West Hall

- Objectives
  - Ensure all Attendees get the information they need
  - If you don't know the answer escalate the question to your nearest resource

## Roles

- Check in with your Team Lead in the Volunteer break room W321
- Get assigned to your location
- Greet and direct Attendees to where they need to go
- Standing positions located throughout the conference



# **Objective / Roles**

### **Shift Times**

- Materials
  - Clipboard and ABC Guide
- What to do if you need extra help?
  - Leadership team will be introduced before we post you. You can always ask for help from the team.
  - FAQ
    - What's the wifi?
    - Where is the expo, general session?
    - Who is performing Saturday Night?



APRIL - JUN 21

NOW MORE THAN EVER

WE NEED TO TREAT EACH OTHER AS EQUALS

SHRM21

**SHRM21 Space Layout** 

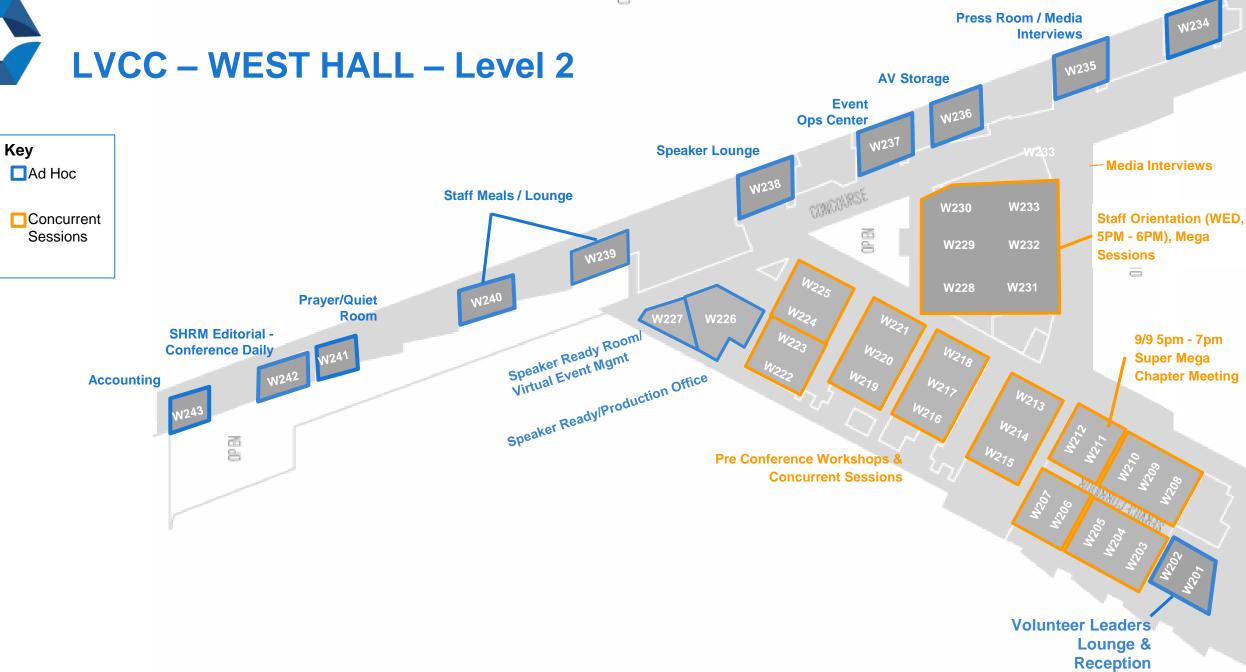


# **Las Vegas Convention Center - West Hall**

\*Please note: these numbers are based off the property marketing floor plans and should be drawn to scale in CAD prior to sharing with the Education Team

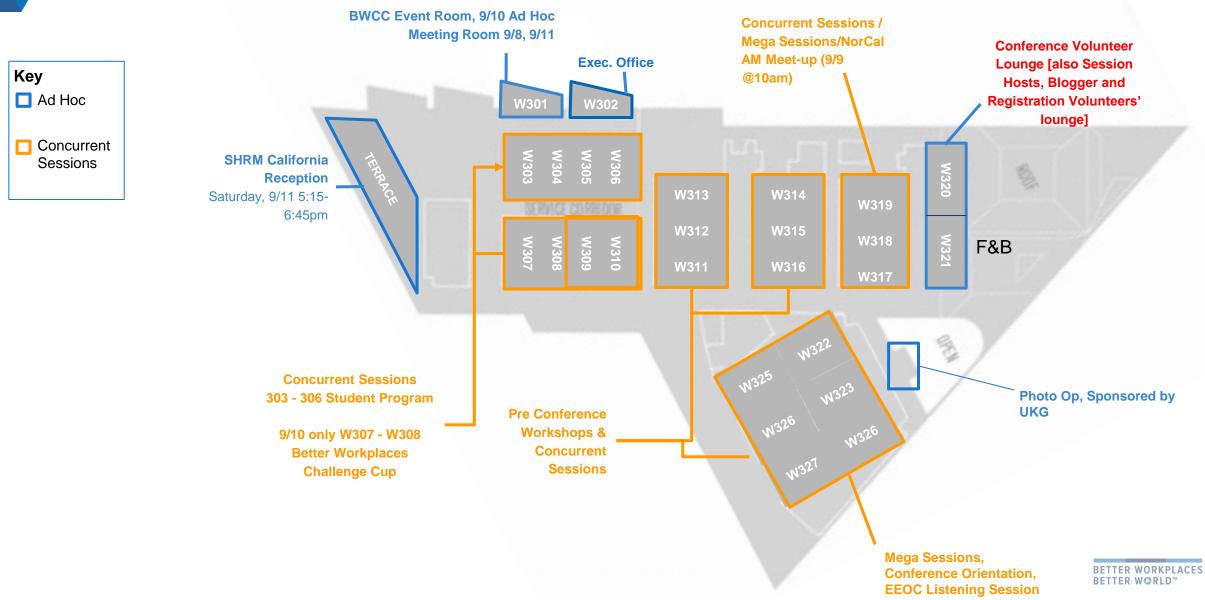
### **Offices & Ancillary Lounges** on Expo Floor Freeman Service Desk Compu-Systems / CSI LVCC - WEST HALL - Level 1 Lead Retrieval Rentals W3 elements not show on Exhibit Sales office / MCI floor plan / SAG (9/6 & 9/7): Key **Exhibitor Lounge** Bag stuffing Ad Sales Office ☐ Ad Hoc Business Appt Suites (3) ■ Mega / HALL W1 DTA Meals Expo **Certification Lounge** ☐ Expo Workplace Innovation HALL Zone W2 **SHRM Enterprise** Solutions HALL **PMQ** W3 Charging Station(s) Mega **Grand Prize Drawing** HALL Taxi Sessions & Stage W4 PU/DO Meals **General** (pending final **South Lobby elements:** layout) Session & SOUTH **Exhibitor Reg** SHRM Info Booth **Saturday Night LOBBY Attendee Housing** Peer Group Networking Concert • Express Registration Kiosk (9/8-9/9) • Charging Station(s) Registration & Bag Pick-Up & **Staff Orientation Tours: 9/8 Food SHRMStore** W102 - W109 Hall meet @4pm) **Nursing Room** W1016 Conference Bag Storage 9/8 & 9/9 **DJ Booth** SmartStage 9/10 & 9/11 **Luggage Storage 9/12** W110 **Nurses Station Bus Drop Off / Pick Up**





Staff Office

# LVCC - WEST HALL - Level 3





# **Ambassador**

# **Escalation**

• Look for a Zone Lead or Volunteer Team Lead we can help you with most solutions



# **Questions?**

# **Contact Information**

Please email <u>shrm21.volunteer@freeman.com</u>

# Thank you for volunteering at SHRM21!

